

## **COVID-19 Safeguarding**

For your safety and the safety of all our guests, please follow the listed guidelines.

- Please cancel your stay if you develop any of the Corona Virus symptoms.
- Although Face coverings are no longer mandatory, please respect others who prefer to continue to wear one.
- Sanitise your hands with the hand gel provided on your arrival, and every time you return from your outings.
- Wash your hands regularly.
- Order your breakfast the night before as Castleview will continue to prevent cross-contamination by serving food at your table rather than providing a Buffet, and agree a scheduled time for your meal.
- Although Social Distancing is no longer a legal requirement, please respect the wishes of all guests and keep each other safe by keeping a comfortable distance where appropriate. (Staggered breakfasts will help with this.)
- Although some guidelines have changed, Covid 19 cases continue to rise, therefore, we will not be entering your room during your stay and your room will not be cleaned, unless you specifically ask for it. However, if you are staying with us for more than 3 nights, I will ask you to leave your windows open on the 4th day and clean your room at an agreed time, if you wish.

Thank you for your understanding and cooperation during these unprecedented times.